



June 2, 2016

[Redacted address block]

Dear [Redacted],

We want to update you with the latest information regarding your account.

On June 1, 2016, we filed a proposal with the Arizona Corporation Commission (ACC) to change how our rates are structured. If approved, these changes could impact future rooftop solar customers, but **you will not be impacted.**

The proposal asks that current rooftop solar customers, like you, be “grandfathered” for the 20-year life of the system under the agreements you originally signed. And if you move, we propose that the grandfathering remains in place regardless of a change in home ownership.

Although you will not be impacted, you may be wondering why we are asking for this change.

Our customers have benefitted from solar energy since the 1950s when we first brought solar to Arizona, and we are committed to keeping it as a part of our energy mix. But to achieve a sustainable energy future, it’s important that we support solar the right way. And that means putting a structure in place that makes solar energy as cost-effective, reliable and efficient as possible, while making sure its benefits are shared by all customers.

If you’d like to review the proposal in full, please visit azenergyfuture.com. Or if you have questions about your account, please call the APS Green Team at 602-216-0318 or toll-free at 800-659-8148.

Thank you for your continued commitment to solar energy.

Sincerely,

A handwritten signature in black ink that reads "Stacy Derstine". The signature is written in a cursive, flowing style.

Stacy Derstine
Chief Customer Officer